

IT Support Manager – Trimetys Head Office

Profile Description

Being a Group, which is in full swing of its development, our IT Department at the level of the Group needs to be reinforced. As such, we are looking for an IT Support Manager who will be responsible for the good running of all IT assets across the Group. The IT Support Manager will work in close collaboration with the IT Network Manager to provide technical expertise thereby ensuring appropriate support to all users of the Group. The IT Support Manager will be based at the Group's Head Office and provide support to all entities of Trimetys Group.

Qualification & Education

- Must be holder of at least a bachelor's degree in information technology or relevant field

Knowledge

- Device Management
- Installation & configuration of computer systems
- Software including Microsoft office products, Windows, among others
- PMS and POS systems
- IT security

Skills

- Strong critical thinking and decision-making skills
- Excellent planning and organisational skills
- Ability to attend to detail and respond swiftly to work demand
- Excellent project management skills and strong ability to prioritize

Experience

- At least 3 years of work experience working in a similar role

Expectations to this position

- Must be able to work on a flexible schedule, to include weekends and public holidays if necessary
- Result oriented within short deadlines